



# CANCELLATION POLICY

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Our goal is to provide quality care in a timely manner. In order to do so, we have had to implement an appointment/cancellation policy.

Appointments are in high demand, and your early cancellation will give another person the opportunity to access to timely care. This policy allows us to better utilize available appointments for our clients.

At the time of booking your appointment you will be asked to pay a \$100 deposit that will be credited towards your treatment/s.

Time has specifically been reserved for your appointment. If you need to cancel or reschedule your appointment you must call at least 24 hours prior to your appointment and your deposit will either be refunded or pushed for a future appointment. However, providing less than 24' hours notice will forfeit your deposit.

If you arrive more than 15 minutes late for your appointment it is considered a no-show and your deposit will be forfeited.

We are happy to discuss any questions regarding this cancellation policy.

By signing below, I hereby acknowledge that I have completely read and fully understand the above Cancellation Policy. I agree to pay the cancellation fee in the event of a missed appointment.

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CLIENT NAME (PRINTED):

CLIENT NAME (SIGNATURE):

DATE: